



## Los Angeles County Registrar-Recorder/County Clerk

DEAN C. LOGAN  
Registrar-Recorder/County Clerk

April 27, 2020

**TO:** Supervisor Kathryn Barger, Chair  
Supervisor Hilda L. Solis  
Supervisor Mark Ridley-Thomas  
Supervisor Sheila Kuehl  
Supervisor Janice Hahn

Sachi A. Hamai, Chief Executive Officer

**FROM:** Dean C. Logan, Registrar-Recorder/County Clerk

### **REPORT BACK ON MARCH 3, 2020 PRESIDENTIAL PRIMARY ELECTION**

On March 10, 2020, your Board passed a motion directing the Registrar-Recorder/County Clerk (RR/CC) to investigate all of the challenges that voters experienced on both Election Day as well as all days County residents were able to vote during the March 3, 2020 Presidential Primary Election.

The Board directed RR/CC to report back in 45 days with corrective measures for all noted issues to be implemented in time for the November 3, 2020 Presidential General Election. RR/CC worked Gartner Consulting in the development of the Board Report by organizing and coordinating RR/CC teams to understand and analyze the root causes for the issues identified, and to develop solutions and associated costs to be included in the Board Report.

To provide a comprehensive response to the motion, 12 work groups were established to tackle each of the items referenced in the motion. In conducting the review and identifying corrective actions, the Department reviewed observations and consulted with the California Secretary of State for feedback and recommendations.

The majority of the issues referenced in the motion, Items 1-11, are covered in the first report. Item #12 in the motion directed RR/CC to develop an implementation plan, including a cost analysis, for providing Vote by Mail (VBM) ballots to all voters for the

November 2020 Election. Given the nature of this request, a separate report was produced to provide the Board with a complete, distinct response on this issue. In addition to the reports themselves that follow, both include their own respective Executive Summary and Appendices.

Finally, as part of the March 10<sup>th</sup> motion, the Board also directed the Chief Executive Officer (CEO) to hire an independent consultant to provide a third-party review and validation of the RR/CC report. The CEO selected Slalom Consulting for this effort. While that firm's work is not a part of this report, RR/CC fully cooperated in this effort to ensure that the Slalom team had complete access to all staff, vendors and stakeholders. The Department has provided Slalom with all requested documentation (including background information, logs and other data, reports and survey responses) to assist in validating and monitoring the RR/CC's effort.

If you have any questions, please contact me directly or your staff may contact Aaron Nevarez, VSAP Project Director, at [anevarez@rrcc.lacounty.gov](mailto:anevarez@rrcc.lacounty.gov) or (562) 462-2800.