

UseCaseID	UC-PW017
Module	Election Worker
SubModule	
Summary	API between EMS and Cherwell
Description	A 1 way API (Application Programming Interface) between new EMS and Cherwell is needed to automate the import of County Issued Phone Number to Vote Centers. Every Vote Center is issued a cell phone by the RRCC for election day use. Cherwell is an application used by RRCC to manage Technical Support and equipments, which includes County Cell Phones for Election use.
Trigger	15 days before election.
Precondition	API is activated.
ExpectedResult	EMS will pull the cell phone information from Cherwell and update the information on EMS.
DetailedProcessFlow	<ol style="list-style-type: none"> 1. EMS will pull the County Cell Phone from Cherwell thru API 2. EMS will update the information on the Service Area/Location module. 3. Staff will open the Service Area Module or the Election Day information on EMS. 4. EMS shall have the County Cell Phone assigned to the Service Area on the screen. 5. Staff will call the phone number if needed.
AlternateFlow	
Parent	
Requirements	UC-PW017-01 API to start at E-15 until E+1 of election date. UC-PW017-02 EMS shall pull County Cell Phone data from Cherwell using API UC-PW017-03 EMS to post the data in the Service Area it is assigned to.
RequirementID	
Gap	
Risk	[List of Risk IDs] Without this feature staff will have to manually update the phone number provided from Cherwell OR refer to hardcopy on election day for phone numbers.
Actors	[Actors that use Use Case]
Documents	[List of documentation name, Link or location]
Author	Amelia Bartolome 05/25/2021
Signoff	Election operations management Blanca Lopez and Keysa Rancharan
Date	[Date Signed off as Complete] 5/26/21